

### **Student Volunteer Program**

## **Frequently Asked Questions**

### Who is qualified to be a Student Volunteer at Memorial Health?

You must be 14 years old and be able to commit to three or four hours a week. Returning Student Volunteers are given priority for available openings. There is limited availability in the student program. Completing an application does not guarantee acceptance.

### What is the time commitment for the Student Volunteer program?

Each volunteer is scheduled once a week for a three or four-hour shift. The year is divided into four sessions: fall, winter, spring, and summer. The school year sessions consist of the fall, winter, and spring sessions which are divided into 14 weeks. Students are required to volunteer a minimum of 11 shifts and be available for 11 out of the 14 weeks per session. The summer program is an 11-week session. The minimum requirement for the summer session is 30 hours (orientation hours are not included in the minimum requirement) and at least eight out of the eleven weeks. Student volunteers may serve one, two, three, or four sessions each year.

You will be required to attend one Student Volunteer Orientation session. If you foresee having to miss multiple shifts/weeks due to commitments such as travel, sports, or other activities, we recommend that you do not apply and take a spot that others may want. There are a limited number of available positions, and not all applicants may be accepted.

During our Student Volunteer Summer Program, we must schedule a large number of students for a short period, so it is important to maintain your assigned schedule to avoid complications. Available openings may be offered to those who are interested and proven to be reliable.

## How do I apply to be a Student Volunteer and when is the deadline?



Please scan the QR code to the left or visit <a href="mailto:memorialohio.com/services/volunteer">memorialohio.com/services/volunteer</a> to submit an online application. For questions or to request a paper application, call (937) 578-2336

## Who can Student Volunteer applicants use for references?

Two references are required with your application. At least one reference must be completed by your school (i.e. teacher, school personnel, coach, extra-curricular activities supervisor, etc.). The other can be from a community **STUDENT VOLUNTEER PROGRAM FREQUENTLY ASKED QUESTIONS** 

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leader (church, employer, recreational sporting group, previous volunteer supervisor, etc.). **References from friends or family members cannot be accepted.** 

# I volunteered last year in the Student Volunteer Program and wish to return this summer. What steps do I need to take?

The summer session is our largest group. All previous Student Volunteers will be contacted early in the calendar year and invited back, as long as they met the minimum requirements of the previous summer. Once you confirm your desire to return, you will be asked to complete a Returning Student Volunteer packet. If you have not received your packet and would like to volunteer for the summer session, please contact Volunteer Services at (937) 578-2336 or via email at VolunteerServices@memorialohio.com.

All returning volunteers are also required to complete a TB questionnaire and complete the self-study Annual Mandatory Training.

# What volunteer programs are available for students, and will volunteers interact with patients?

The Student Volunteer Program provides students with an opportunity to contribute in various positions while gaining exposure to a healthcare setting. Examples of some of the areas volunteers may serve include Memorial Physical Therapy & Sports Medicine, Nutrition Care (delivering meals to patient rooms), and Hospitality Ambassadors (wayfinding).

### What is required to become a volunteer?

All new student volunteers are required to attend a Student Volunteer Orientation session.

This orientation will cover general information about Memorial Health, safety and regulatory requirements, best practices for interactions with patients and visitors, and a brief hospital tour to familiarize new volunteers with the environment.

In addition to training, all volunteers are required to complete a Tuberculosis skin test before orientation. We provide TB testing at no cost to volunteers in our Employee Health office.

Documentation of the most recent influenza or approved exemption form is required for all volunteers serving from October 1 to March 31. Information will be provided during flu season on how active volunteers can access flu vaccines, at no charge, via Employee Health.

All Memorial Health volunteers are to complete the COVID-19 Vaccine Declaration form and provide applicable documentation before orientation.

#### Is there a dress code?

There is a dress code for all hospital volunteers, including our student volunteers. Our student volunteers receive a complimentary polo-style shirt that is to be worn during every volunteer shift. All are required to wear casual (non-denim) black, khaki, or white pants and closed-toed shoes. Socks or stockings must be worn (no bare feet). Sandals, flip-flops, mules, Crocs, high heels, boots, and platform shoes are not permitted for safety reasons.

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