



Patient Financial Services

500 London Ave., Marysville, OH 43040

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memorialohio.com

Financial Assistance Plain Language Summary

At Memorial Health, all individuals are treated with respect, regardless of their individual financial circumstances, and no one is denied or delayed emergency or medically necessary care because of their inability to pay for services.

If you meet established financial eligibility requirements, your bill for emergency medical or medically necessary care at Memorial Health may be discounted under the Financial Assistance Program.

Eligibility For Financial Assistance

You may be eligible for financial assistance if you received care at Memorial Health **and**:

- Have family income of less than 200% of current Federal Poverty Line (FPL)
- Are medically indigent as determined by Memorial Health
- Percentage of medical expenses to percentage of family income

How To Apply for Financial Assistance

You must complete a Financial Assistance Application and submit it as directed on the application. Patients wishing to be considered for Financial Assistance must provide requested documentation to Memorial Health and must participate through the application process. This information may include:

- W2's
- Current Federal Tax Returns
- Bank Statements
- Payroll Stubs
- Assets

Financial Assistance is the payer of last resort. Patients may be required to participate with eligible third-party payers. If you do not qualify for financial assistance, you may request that a Financial Counselor review your case to establish a payment plan with Memorial Health.

Memorial Health reserves the right to revoke and/or reverse charity approval to patients based on assets, income or non-taxable income (i.e., S.S., Pensions, Dividends, IRA / 401k withdraws, etc.) that were not previously reported. The Memorial Health Charity Program is for those individuals and families that have no ability to pay.

If needed, you may contact Memorial Health's Patient Financial Services Department at:

- **Phone:** 937-578-2564
- **Email:** financialassistance@memorialohio.com
- **In Person:** At Patient Financial Services, Registration, the Emergency Department, or the Cashier.
Memorial Health 500 London Ave, Marysville, OH 43040
- **Translation Services:** If you require the Financial Assistance information or an application in Spanish, please contact us through one of the methods above.

FINANCIAL ASSISTANCE PLAIN LANGUAGE SUMMARY